

## **To obtain or re-activate a Ford FIN code**

Call: **1-800-343-5338 (1-800-34-FLEET)**This is an automated system.

When prompted, **select option # 1** "Fleet Identification Number".

Next, **select option # 1 again** when prompted for "FIN Code Assistance".

You will be placed on hold until a customer service representative is available to assist.

\*\*\* The call center receives a high volume of calls, I recommend calling as early as possible. The call center is located in Detroit (Eastern Time) & opens @ 8am

### **DBA** (Doing Business As):

If you have an active government FIN code and are calling to add another agency as a "DBA", ask the customer service rep to assist with establishing it.

### **Re-activation:**

If you already have a government FIN code but it has gone "inactive", ask the customer service rep to assist you in re-activating your FIN code.

### **Address/name update:**

On any change in address or name for an active FIN code, ask to have FIN info updated with new address/name.

Thank you, Jim Simpson  
Olathe Fleet Sales  
800-880-8883